

Disclosure of Potential Imperfections

The Wrap Wizard, LLC's goal is to provide our clients with the highest quality installation using the most up-to-date equipment and techniques. While we strive for perfection with each and every one of our vehicle wrap projects, minor imperfections may occur from time to time.

Due to the limitation of available materials and technologies, and the multitude of installation factors, we must disclose the possibility of certain deficiencies that may occur during the installation process. Signature of this document demonstrates your consent that the following terms are acceptable, and that your customer has consented that they, too agree to the terms outlined below.

Minor Bubbles: pockets of air behind vinyl smaller than the head of a pencil eraser
Stretch Marks: imperfections in vinyl color and/or warping due to pulling and heating

Seamed Material: areas where one panel of material meets with the next piece; seam lines may not be perfectly straight due to contours in the surface of vehicle

Vinyl Patching: small patches that are used in complicated areas create a consecutive appearance in the finished product

Alignment: some vehicles are not aligned perfectly to the ground; we use our best discretion to align the design with the lines of the vehicle or the ground depending on the vehicle make/model

Lifting Edges: small folds and/or lifting in the material that occur around the perimeter of the vehicle and end points of cut material. These are considered problems only if they increase run past where the original fold in material occurs

Vehicle Preparation

We ask that our clients actively participate in vehicle preparation to ensure a timely installation. Signing this disclosure certifies your commitment to ensure that the vehicle will be clean of all debris and dry to the touch at the scheduled day and time of the installation. You are also guaranteeing that the vehicle and materials will be present at the agreed upon location and the agreed upon time of installation/delivery. Charges at the rate of \$100/per hour will apply in the event that our services are delayed due to negligence of vehicle preparation and/or availability and/or material delivery. Charges will be assessed in ¼ hour increments beginning 15 minutes after agreed upon time of installation. If the vehicle is not present within one hour of the agreed upon time and location, we reserve the right to reschedule and bill at our rate for a maximum of 2.5 hours.

Vehicle Inspection

We encourage our customers to complete a quality inspection at the time of completion or within 24 hours of completion. By signing this disclosure you are confirming your understanding that the inspection will take place from a distance of ten (10) or more feet. If the above items are noticeable and cause a distinct disadvantage in the purpose of advertising at this distance, it is agreed that necessary adjustments must be completed at no cost to the customer. Observation of these items from a distance closer than ten (10) feet is not considered grounds for repair services. Should the inspection take place without the presence of a Wizard Wraps representative or installer, you should take a photo of the imperfection at a distance of 10 feet. This should be sent to us immediately in the form of email. We are not responsible for collection of payment from your customer. Your signature of this document certifies that you agree to pay all outstanding

invoices with The Wrap Wizard, LLC that pass the aforementioned 10 feet inspection regardless of your ability to collect from your customer You are assuring with signature of this document that you have thoroughly educated your customer on the Potential Imperfections Disclosure.

Printing Errors

The Wrap Wizard, LLC is not responsible for printing errors. In the event that any portion of the vehicle cannot be installed due to faulty printing, we cannot guarantee completion of the wrap. If corrected materials are not delivered to the job site within the allotted installation period, we reserve the right to charge for additional time & travel expenses.

Installation Errors

In the event that material needs to be replaced due to a faulty installation, we will purchase the necessary reprints at a rate of \$2.00 per square foot.